All my patrons are signing in with the username Shibboleth in EZproxy, what should I do to possibly fix this?

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Symptom

• All your patrons are signing into EZproxy with the username Shibboleth and you want this fixed.

Applies to

• ILLiad

Resolution

Here are some possible solutions to fix the issue with all the patrons signing into EZproxy with the username of Shibboleth:

1. Edit your shibuser.txt:

   If auth:NameID ne """; Set login:loguser = auth:NameID
   If auth:NameID ne """; Set login:user = auth:NameID

2. See if the Why is my username showing as shibboleth after upgrading EZproxy help article fixes the issue.

Please contact OCLC Support for any questions.

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