Why am I receiving an error when trying to reset my WorldShare password?

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Symptom

• There was an error processing your request for /login/manageduser-ui/cmnd/selfmgt/validatekey

Applies to

• WorldShare Admin

Resolution

This error stems from a problem with how your WorldShare instance is configured. Please contact OCLC Support with your OCLC Symbol and the page ID below to resolve this.

Page ID

40597