What are the definitions of the statuses that display on the Request List and Request Details?

Last updated: Fri, 19 Nov 2021 18:36:53 GMT

Applies to

• Relais ILL

Answer

Following is a list of the statuses that display and their definitions. Note that it is not possible to configure which of these statuses display or do not display.

• Submitted - the request has been submitted
• In Process - staff is working on the request
• Shipped - in a shared system, a loan has been shipped from one member library to another
• Unfilled - the request has been updated with a reject code since the item cannot be supplied
• Cancelled - the requester has cancelled the request
• Article Sent - the document has been sent to the requester
• On Loan - the item is currently on loan to the requester
• Overdue - the item on loan to the requester is overdue
• Complete - the request has been updated as returned, damaged or lost

Additional information

x

Page ID

40081