Why isn't a link showing to our local catalog from the A to Z list?

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Symptom

- Link is not displaying to local catalog from an item on the A to Z list

Applies to

- WorldCat Discovery
- A to Z list

Resolution

In order to determine why a link is not displaying check these two things:

1. Verify that the setting is turned in in the OCLC Service Configuration > WorldCat Discovery and WorldCat Local > A - Z List and OCLC Link Resolver > Display Options > Display Online Catalog.

2. If this setting is on check and make sure the item has an ISSN number. If the item does not have an ISSN number, it will not display a link in the A to Z list. Please contact OCLC Support if neither of these conditions apply and the link still does not display.

Note, this feature only works for ejournals.

Additional information

For additional information please see A - Z List and OCLC Link Resolver.