What is the difference between include and exclude in my library's deflection policies?

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Applies to
• WorldShare Interlibrary Loan
• Tipasa
• ILLiad

Answer
When items are included in a deflection policy or have a green check mark, this means the library will not lend these items. When items are excluded from the deflection policy or have a red check mark, this means your library will lend this item type.

Additional information
Please see the Create Deflection Policies for more information.

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