Can a hidden field be added to our Include Menu web page to specify a Document Delivery process type?

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Symptom
- Can a hidden field be added to our Include Menu web page to specify a Document Delivery process type

Applies to
- ILLiad

Resolution
A hidden field can be added, but not to specify process type. Instead, create a routing rule to change items from Borrowing to Doc Del.

1. Add a hidden field on the request form such as ItemInfo1 =“Doc Del.”

2. Set up the routing rule so that if Iteminfo1=‘Doc Del,’

3. Route the request to Awaiting Document Delivery Processing in the process type "Doc Del"

Additional information
See Creating Custom Request Forms for more information.

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