# Contact OCLC Support in your region


## OCLC support regions

<table>
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<tr>
<th>REGION</th>
<th>LOCATION</th>
<th>CONTACT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Asia Pacific</strong></td>
<td>OCLC Asia Pacific 6565 Kilgour Place Dublin, Ohio 43017 US</td>
<td>O: +1-614-764-6009&lt;br&gt;Send an email&lt;br&gt;Submit/View requests</td>
</tr>
<tr>
<td><strong>Australia and New Zealand</strong></td>
<td>OCLC Support—Australia and New Zealand Level 8, 310 King Street Melbourne 3000, Victoria AU</td>
<td>T: 1300 260 795 (local call within Australia)&lt;br&gt;O: +61 (0) 3 9929 0800&lt;br&gt;Send an email&lt;br&gt;Submit/View requests</td>
</tr>
<tr>
<td><strong>Austria, Germany, and Switzerland</strong></td>
<td>BIBLIOTHECA</td>
<td>O: +49-(0)6324-9612-5100&lt;br&gt;O: +41 (0) 842 625 242 (Switzerland)&lt;br&gt;Send an email&lt;br&gt;Submit/View requests</td>
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**Support availability**

Support is available between the hours of 09:00 and 17:00 in your local time zone for members supported by the OCLC ANZ office.

Extended support hours are available for BIBLIOTHECA between 08:00 and 18:00 (Central Europe Time).

**All other OCLC products Austria and Germany**

O: +49-(0)1805-468 747 (0,14 €/Min. aus dem Festnetz, Mobilfunk max. 0,42 €/Min. Die Preise gelten für Anrufe aus Deutschland)
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<tr>
<td>All other OCLC products Switzerland</td>
<td>OCLC AG, Switzerland Münchensteinerstrasse 220 Basel, 4053 CH</td>
<td>O: +41 (0)61 378 80 75 Send an email Submit/View requests</td>
</tr>
<tr>
<td>Benelux</td>
<td>Eelde</td>
<td>O: +31 (0) 50 80 80 500 Send an email Submit/View requests</td>
</tr>
<tr>
<td>Support availability</td>
<td>Support is available between the hours of 08:30 and 17:00 (Central Europe Time).</td>
<td>O: +31-(0)71-524 66 00 Send an email Submit/View requests</td>
</tr>
<tr>
<td>Canada</td>
<td>OCLC Canada 9955 rue Châteauneuf, bureau 135 Brossard J4Z 3V5 Québec CA</td>
<td>T: 1-888-658-6583 (toll free in Canada) O: +1-450-656-8955 Send an email Submit/View requests</td>
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| Canada | OCLC Relais  
215-1690 Woodward Drive  
Ottawa, ON  
K2C 3R8  
CA | T: 1-226-242-0356  
O: +1-613-226-5571  
Send an email |
| China | OCLC Asia Pacific, Beijing  
Rm.705A, Block AB, Dongsheng Plaza  
No. 8, Zhongguancun East Rd  
Haidian District  
Beijing  
CN | O: +86-10-82607931, 82607932, 82607538  
Send an email |
| France | OCLC Support—France  
Postbus 876  
2300 AW Leiden  
NL | O: +31-(0)71-524 66 00  
Send an email |
| Italy | OCLC Support—Italy  
Viale dei Mille, 164  
50131  
Firenze  
Italy | O: +39-055-5001357  
Send an email |
| Latin America and the Caribbean | For assistance in Spanish, call for free from Google Chat or Skype at +1-800-848-5800 and select option 2.  
Or, dial direct with international call cost at +1-614-793-8682. | Send an email |
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| Spain             | OCLC Support—Spain  
Gran Via de les Corts Catalanes  
575, 1r 1a  
08011, Barcelona  
ES | Submit/View requests  
O: +34 931 126 538 |
| Support availability | Support is available between the hours of 09:00 and 17:30  
(Central European Time). | Send an email |
| Taiwan            | OCLC Asia Pacific, Taipei  
2F-2., No. 56, Sec. 2, Dunhua S. Rd.,  
Da’an Dist., Taipei City 10683,  
TW (R.O.C.) | Submit/View requests  
O: +886-2-27016052 |
| UK and Ireland    | OCLC Support—UK and Ireland  
City Gate  
8 St. Mary's Gate  
Sheffield S1 4LW  
GB | Submit/View requests  
T: 0845 267 7502 (local rate)  
O: +44 (0)114 267 7502 |
| United States     | OCLC Support—United States  
6565 Kilgour Place  
Dublin, Ohio 43017  
US | Submit/View requests  
T: 1-800-848-5800 (toll free in USA and Canada)  
O: +1-614-793-8682 |

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