WorldShare ILL does not select the expected OCN for a request I started in my group catalogue


Applies to
- WorldShare ILL
- Group catalogues

Answer
When using a group catalogue, for example https://picarta.on.worldcat.org/, to initiate ILL requests, WorldShare ILL automatically selects an OCN for records where this isn't supplied in the requested item. This is the case for most articles, which aren't cataloged on article level but on journal level. Only the journal has an OCN. In such cases, the system will match the article to a journal based on the ISSN. The matched OCN will be the one with the most holdings. If that isn't the OCN you expected or wished, for example because you want to send your request to libraries from your own country, you will have to change the OCN:

1. Look up the OCN in your group catalogue, using the index no:
2. For your scope, select Libraries Worldwide
3. Click Explore all Editions & Formats and select the journal held by the libraries you wish to send your request to
4. Open View Description and copy the OCN
5. Go back to WorldShare ILL and copy the OCN in the request form
6. Finish up your request as usual

Additional information
If you are a Dutch library using https://picarta.on.worldcat.org and wish to receive a more elaborate manual, please contact OCLC Support.