A record will not export from Connexion

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Symptom

• I am attempting to export a single bibliographic record, but nothing happens.

Applies to

• Connexion client

Resolution

To Export a single bibliographic record you must have setting configured properly

1. Click on the **tools** menu.
2. Choose **options**.
3. Click on the **Batch** tab.
4. Inside the **Record Actions** area, under the **Perform Record Actions in Batch**, verify that **Bibliographic Record Export** and/or **Authority Record Export** are NOT checked.
5. Click **OK** to close the box.