Unable to change password for lender in ILLiad Client on a shared server site.

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Symptom

If you are part of a shared server and want to change the password for a lender so they can login through the lending web pages it fails in the ILLiad Client.

Applies to

Only applies to shared server sites.

Resolution

Short introduction or instructions to follow these steps:

1. The current workaround is to use the forgot password link on the lending web pages.
2. You can send an email to the library and have them set their own password.
3. Or you can grab the link out of the email in the outgoing email queue in the ILLiad Client and set the password for them.

Additional information

Atlas is aware of the issue and plan to release a fix in a future version of ILLiad.

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