Sign in error with cataloging authorization number/password

Last updated: Wed, 15 Jun 2022 17:43:36 GMT

Symptom

- Unable to access OCLC using a cataloging authorization number

Applies to

- Connexion client
- Connexion browser

Resolution

This can be due to caching a login error page in the browser or a corrupted bookmark. Try clearing your browser's cache and oclc.org cookies, then close the browser completely and try again by retyping the address rather than using a bookmark. If these steps do not resolve the issue, please contact OCLC Support with your library symbol and the authorization number you are trying to log in with.

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