Why doesn't the patron account delete automatically after one year in ILLiad?

Last updated: Fri, 26 Aug 2022 13:01:29 GMT

Symptom

• User is expecting that patrons are automatically Deleted after one year. They are not.

Applies to

• ILLiad

Resolution

You delete the patrons through the Database Manager. You use the Expiration date as a Limiting tool to make sure the patron has been there for a period of time, and they are not accidentally deleting a patron who created an account yesterday. Also, the patron cannot have any associated requests. Information about this is in the Atlas Systems ILLiad Database Manager documentation.

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