Symptom

• User contacted us saying: TLS 1.0 is no longer being supported by my institution and when I deactivate it on my Web Server, the ILLiad Services for the Connection Manager and System Manager fail.

Applies to

• ILLiad

Resolution

Here is how to set up TLS 1.2 support.

1. There is a registry key that can be overridden that will allow for TLS 1.2 support. More about that here.

Note: To learn more about the TLS security updates at OCLC, click here.