

# NetOpacs Upgrade: Installation Guide

## Version 5.3

**Last Updated: 4 July 2013**

Only for customers who have previously upgraded their *Amlib Client* to Version 5.3, and who are upgrading their *NetOpacs* from Version 5.1 or 5.2 to Version 5.3.

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# NetOpacs Upgrade: Installation Guide

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[support-amlib@oclc.org](mailto:support-amlib@oclc.org)

### Amlib Help Desk (TOPDesk):

<https://servicedesk.oclc.org/tas/public/>

### OCLC Amlib Document Portal:

<https://www.oclc.org/support/services/amlib.en.html>

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## WELCOME

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Welcome to the *NetOpacs 5.3* Installation Guide.

This is a major release containing enhancements to the *NetOpacs* module. The complete installation time is estimated at less than one (1) hour to complete.

Please refer to the document [here](#) for a comprehensive list of the new features and changes in *NetOpacs 5.3* module.

**Please Note:** If applying a patch for *NetOpacs*, you can use the same instructions in this document as for installing an upgrade.

## OVERVIEW

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The upgrade of the *NetOpacs* involves the following steps:

1. Shutdown the *NetOpacs*
2. Upgrade of the *Amlib* client application to *NetOpacs 5.3*
3. Restart computer

## BEFORE YOU BEGIN THE INSTALLATION...

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### Read the Installation Notes First

Please carefully read the entire installation guide prior to commencing the actual *NetOpacs* release update.

If you have any questions please contact: [support-amlib@oclc.org](mailto:support-amlib@oclc.org).

### Serial Numbers Required for Installation of Amlib Modules

The *NetOpacs 5.3* upgrade requires a serial number. If you did not receive a serial key for the modules that your library has purchased you should [contact OCLC \(UK\) Limited](#) before commencing the upgrade.

### Frequently Asked Questions

#### Question: Do I need to have a completed backup of my system before proceeding?

- Yes. *OCLC (UK) Limited* recommends that the library verify that it has an up-to-date backup of its database (for example: from the previous night) before installing any updates. You should also make sure that your tape backup includes a backup of your *NetOpacs* folder (for example: **C:\NetOpacs**) and all *NetOpacs* templates.

#### Question: Does *NetOpacs* need to be shut down?

- Libraries using the *NetOpacs* module should ensure that this program is shutdown prior to upgrading

#### Question: Can OCLC (UK) Limited install the upgrade for me?

- Yes. *OCLC (UK) Limited* can arrange for the onsite installation of this upgrade for a small fee

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## UPGRADE NETOPACS

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**Please Note:** This process is only for libraries that have purchased this optional module.

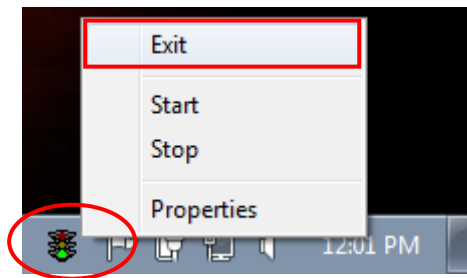
Depending on the library configuration the *Amlib NetOpacs* module will either be installed on the library database server (generally most school libraries) OR will be installed on a separate web server (generally public and all other libraries).

### Step 1: Shutdown the NetOpacs

It is important that before installing the new *NetOpacs* release software that the *NetOpacs* WebConsole is shutdown (including all *NetOpacs* processes). Alternatively, if you may be running your NetOpacs as a Service or using a Service Manager to run your NetOpacs (for example: *FireDaemon*) then you should stop your *NetOpac* processes in the Manager.

To shut down your *NetOpacs* (via the WebConsole):

1. On your *NetOpacs* server, right-click on the *NetOpacs* WebConsole “traffic lights” in your Windows system tray at the bottom-right of the screen and select **Exit**:

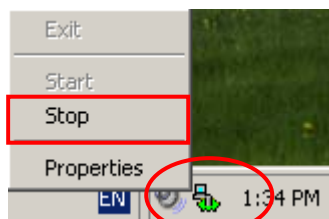


2. The “traffic lights” and all *NetOpacs* icons on the Windows taskbar will disappear once *NetOpacs* has successfully shutdown

To shut down your *NetOpacs* (when running as a service):

If your server has the *Amlib* Web Monitor icon (icon is a PC with “cog”) in your Windows “tray it means that *NetOpacs* has been installed as a service.

1. On your *NetOpacs* server, stop the *NetOpacs* service either by a right-clicking on the *Amlib* Web Monitor and choosing **Stop**, or via the Windows Services screen:

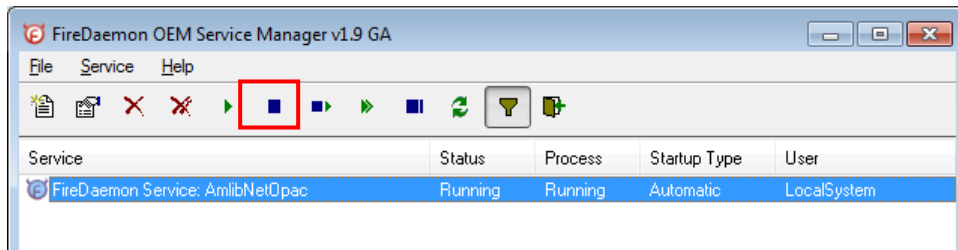


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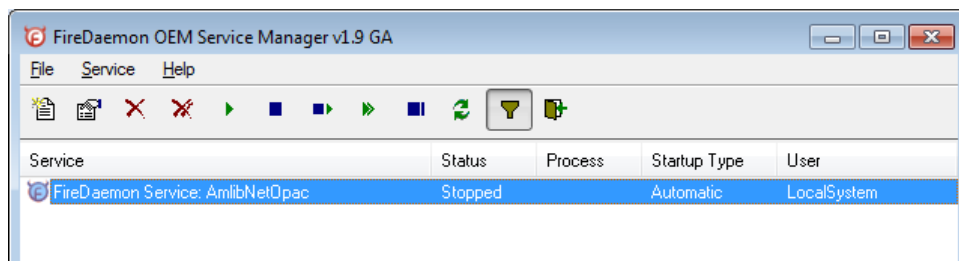
To shut down your *NetOpacs* (when running via a Service Manager – for example: *FireDaemon*):

If your web server has neither the “traffic light” nor “cog icon” in the system tray, the *NetOpacs* may be running as a *FireDaemon* service.

1. On your *NetOpacs* server, go to **Start > All Programs > FireDaemon OEM > FireDaemon Service Manager** – the FireDaemon OEM Service Manager screen will display:



2. Highlight the Amlib NetOpacs service and click the **Stop** button



**Please Note:** The Webserver (*Windows 2000/2003 Server* running *NetOpacs*) should be restarted **WITHOUT** loading *NetOpacs* - you will need to check whether *NetOpacs* WebConsole is in the *Windows NT* “Startup” group (if it is you may need to temporarily remove it from the Startup group, or temporarily disable automatic startup if running as a service).

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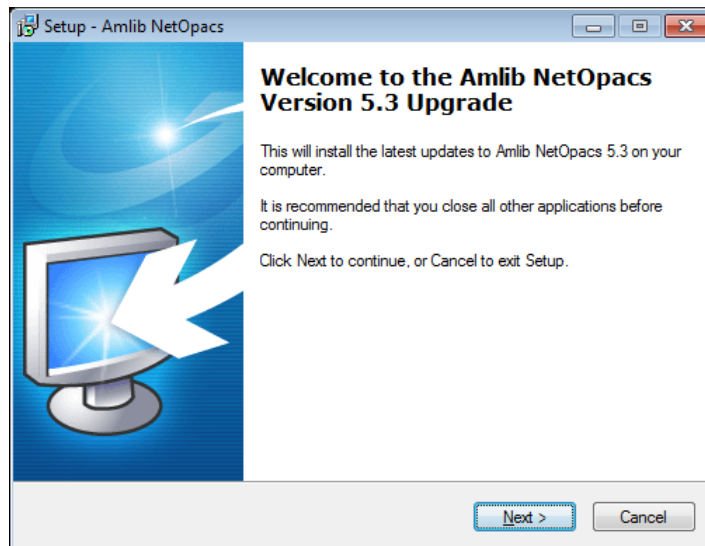
## Step 2: Install the NetOpacs 5.3 Client Update

**IMPORTANT:** Please ensure that you have **full read/write** access to the **\NetOpacs** folder on your server (for example: **C:\NetOpacs**) and that you are logged in with Administrative Privileges.

1. The *NetOpacs 5.3 Upgrade* installer is available on the OCLC Website , under Updates and Patches>NetOpacs:  
<https://www.oclc.org/support/services/amlib/downloads-software-updates/version5-3/updates-and-patches.en.html>  
(contact *Amlib* support if you require a login to this website)
2. Download the **NetOpacs53Upgrade.exe** and save it on your *Amlib* server

**Please Note:** If applying a patch for *NetOpacs*, you should download the required patch and then run the **NetOpacsXXXPatch.exe** with naming that corresponds to the patch you want to install.

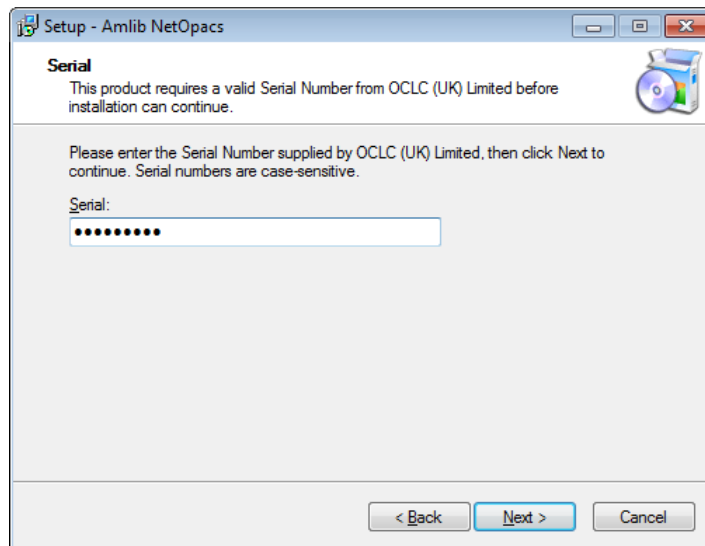
3. Double-click the **NetOpacs53Upgrade.exe** to launch the installation Wizard – the Setup – Amlib NetOpacs screen will open displaying the **Welcome** message:



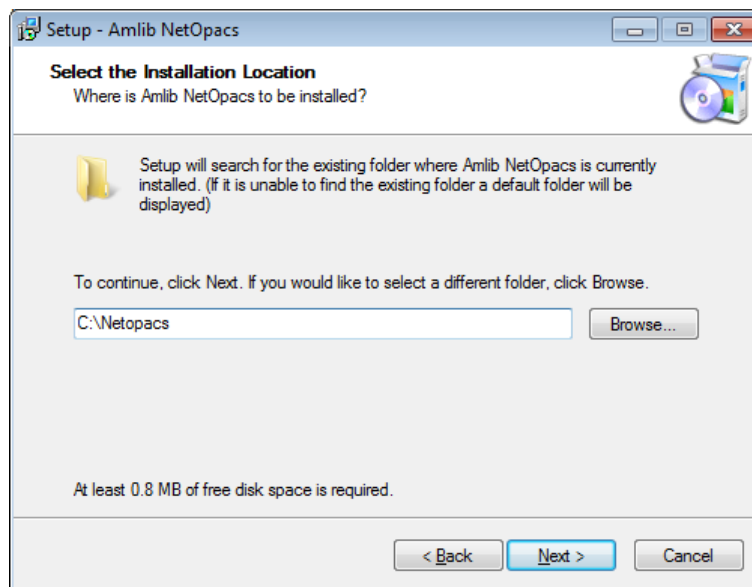
3. Click the **Next** button – the Serial screen will display, prompting you for valid Serial Number:



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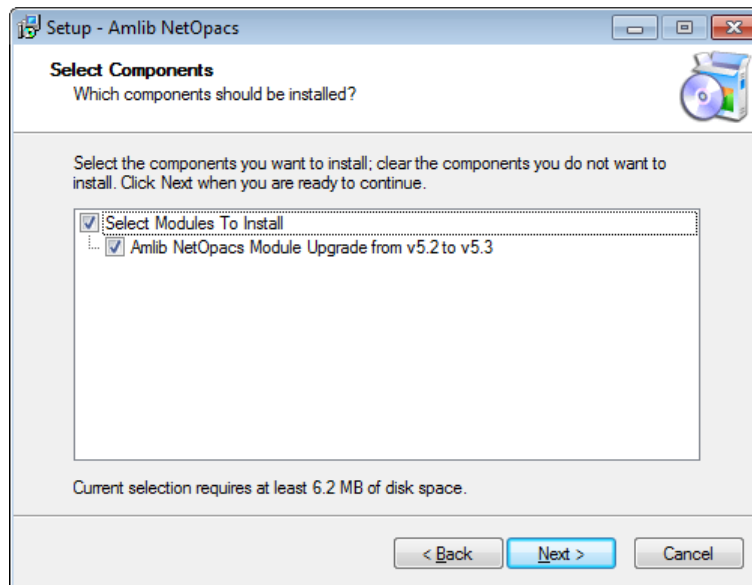


4. Enter the **Serial Key** supplied by *OCLC (UK) Limited* (case sensitive!) then
5. Click the **Next** button – the Installation Location window will be displayed
6. Setup will search for the existing folder where the *Amlib 5.2 NetOpacs* are currently installed (if it is unable to find the existing folder a default folder will display)



7. If the folder displayed IS NOT correct then click the **Browse** button to manually locate the location of the existing **\NetOpacs** folder
8. Click the **Next** button – the Select Components window will display:

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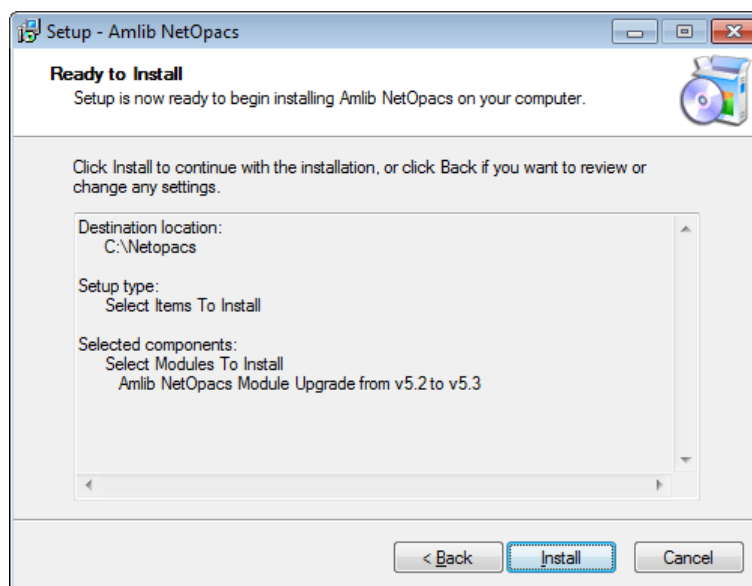


9. Choose which components should be installed:

a. Select Modules To Install:

- **Amlib NetOpacs Module Upgrade from v5.2 to v5.3**

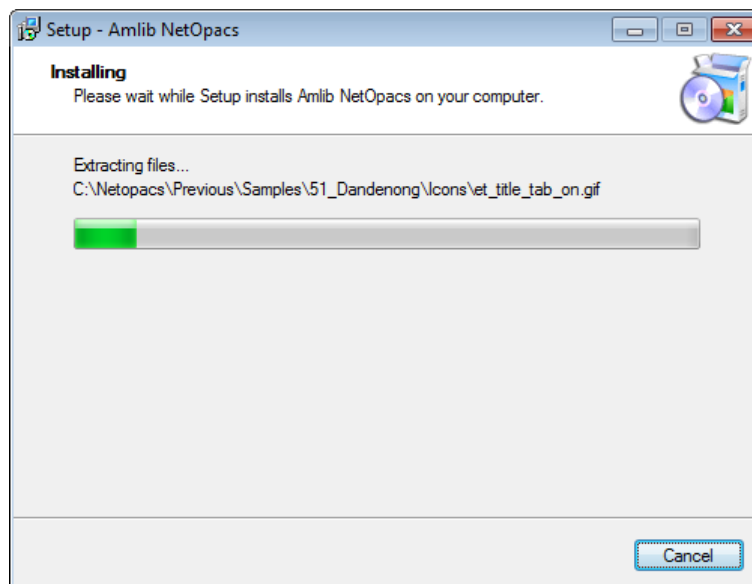
10. Select ALL options and click the **Next** button – the Ready to Install window will display with a summary of the installation tasks to be performed:



11. Click the **Install** button – the Installing window will display:

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12. Once the upgrade is complete, you will need to restart your computer/server – select from the following options:
- a. **Yes**, restart the computer now
  - b. **No**, I will restart the computer later

13. Select the **Yes** option and click the **Finish** button



14. The setup Wizard will close

15. Your computer will restart

Installation of the *Amlib 5.3 NetOpacs* update is now complete.

## Notes

For libraries who have configured their web server with multiple *NetOpacs* installation folders on the one server (for example: have *NetOpacs* installed in **c:\Netopacs** and **c:\Netopacs2**) will need to repeat the upgrade steps 3 – 15 for each additional *NetOpacs* folder, remembering to change the name of the Installation Location at step 6.