

# NetOpacs Patch Installation Guide

Version 5.3.3

Last Updated: 4 July 2013

Only for customers who have previously upgraded their *NetOpacs* to Version 5.3.

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# NetOpacs Patch Installation Guide

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<https://servicedesk.oclc.org/tas/public/>

### OCLC Amlib Document Portal:

<https://www.oclc.org/support/services/amlib.en.html>

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## WELCOME

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Welcome to the *NetOpacs 5.3.3 Patch* Installation Guide.

This is a patch release containing enhancements to the *NetOpacs* module. The complete installation time is estimated at less than one (1) hour to complete.

**Please Note: This document has been prepared for all libraries that currently have the Amlib NetOpacs Module Version 5.3 installed.**

## OVERVIEW

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The upgrade of the *NetOpacs* involves the following steps:

1. Shutdown the *NetOpacs*
2. Upgrade of the *Amlib* client application to *NetOpacs 5.3.3*
3. Restart computer

## BEFORE YOU BEGIN THE INSTALLATION...

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### Read the Installation Notes First

Please carefully read the entire installation guide prior to commencing the actual *NetOpacs* release update.

If you have any questions please contact: [support-amlib@oclc.org](mailto:support-amlib@oclc.org).

### Serial Numbers Required for Installation of Amlib Modules

The *NetOpacs* 5.3.3 patch DOES NOT require a serial number.

### Frequently Asked Questions

#### Question: Do I need to have a completed backup of my system before proceeding?

- Yes. *OCLC (UK) Limited* recommends that the library verify that it has an up-to-date backup of its database (for example: from the previous night) before installing any updates. You should also make sure that your tape backup includes a backup of your *NetOpacs* folder (for example: **C:\NetOpacs**) and all *NetOpacs* templates.

#### Question: Does *NetOpacs* need to be shut down?

- Libraries using the *NetOpacs* module should ensure that this program is shutdown prior to upgrading

#### Question: Can OCLC (UK) Limited install the upgrade for me?

- Yes. *OCLC (UK) Limited* can arrange for the onsite installation of this upgrade for a fee

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## UPGRADE NETOPACS

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**Please Note:** This process is only for libraries that have purchased this optional module.

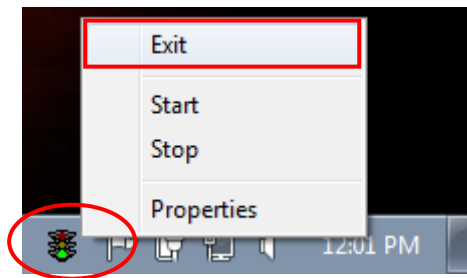
Depending on the library configuration the *Amlib NetOpacs* module will either be installed on the library database server (generally most school libraries) OR will be installed on a separate web server (generally public and all other libraries).

### Step 1: Shutdown the NetOpacs

It is important that before installing the new *NetOpacs* release software that the *NetOpacs* WebConsole is shutdown (including all *NetOpacs* processes). Alternatively, if you may be running your *NetOpacs* as a Service or using a Service Manager to run your *NetOpacs* (for example: *FireDaemon*) then you should stop your *NetOpac* processes in the Manager.

To shut down your *NetOpacs* (via the WebConsole):

1. On your *NetOpacs* server, right-click on the *NetOpacs* WebConsole “traffic lights” in your Windows system tray at the bottom-right of the screen and select **Exit**:

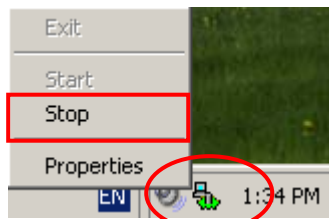


2. The “traffic lights” and all *NetOpacs* icons on the Windows taskbar will disappear once *NetOpacs* has successfully shutdown

To shut down your *NetOpacs* (when running as a service):

If your server has the *Amlib* Web Monitor icon (icon is a PC with “cog”) in your Windows “tray it means that *NetOpacs* has been installed as a service.

1. On your *NetOpacs* server, stop the *NetOpacs* service either by a right-clicking on the *Amlib* Web Monitor and choosing **Stop**, or via the Windows Services screen:

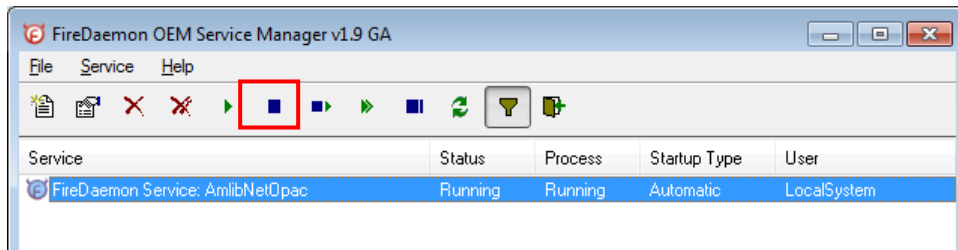


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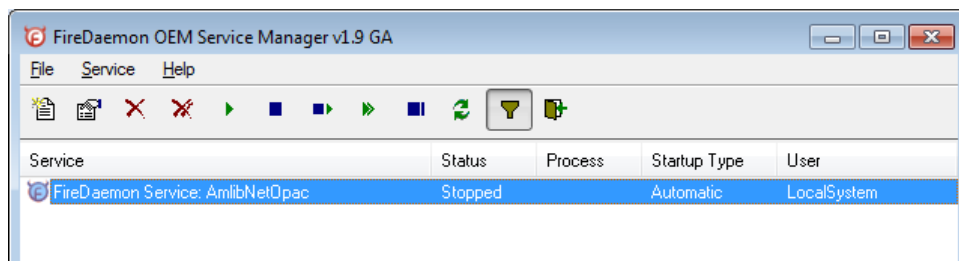
To shut down your *NetOpacs* (when running via a Service Manager – for example: *FireDaemon*):

If your web server has neither the “traffic light” nor “cog icon” in the system tray, the *NetOpacs* may be running as a *FireDaemon* service.

1. On your *NetOpacs* server, go to **Start > All Programs > FireDaemon OEM > FireDaemon Service Manager** – the FireDaemon OEM Service Manager screen will display:



2. Highlight the Amlib NetOpacs service and click the **Stop** button



**Please Note:** The Webserver (*Windows 2000/2003 Server* running *NetOpacs*) should be restarted **WITHOUT** loading *NetOpacs* - you will need to check whether *NetOpacs* WebConsole is in the *Windows NT* “Startup” group (if it is you may need to temporarily remove it from the Startup group, or temporarily disable automatic startup if running as a service).

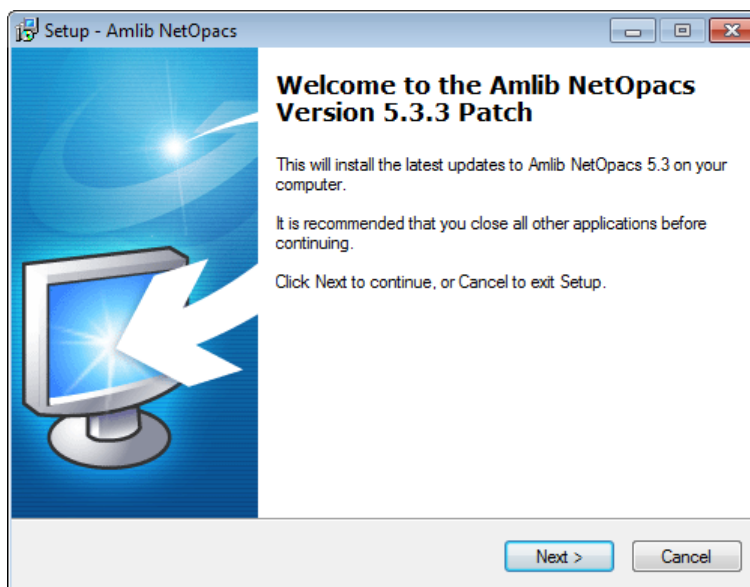
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## Step 2: Install the NetOpacs 5.3.3 Client Patch

**IMPORTANT:** Please ensure that you have **full read/write** access to the **\NetOpacs** folder on your server (for example: **C:\NetOpacs**) and that you are logged in with Administrative Privileges.

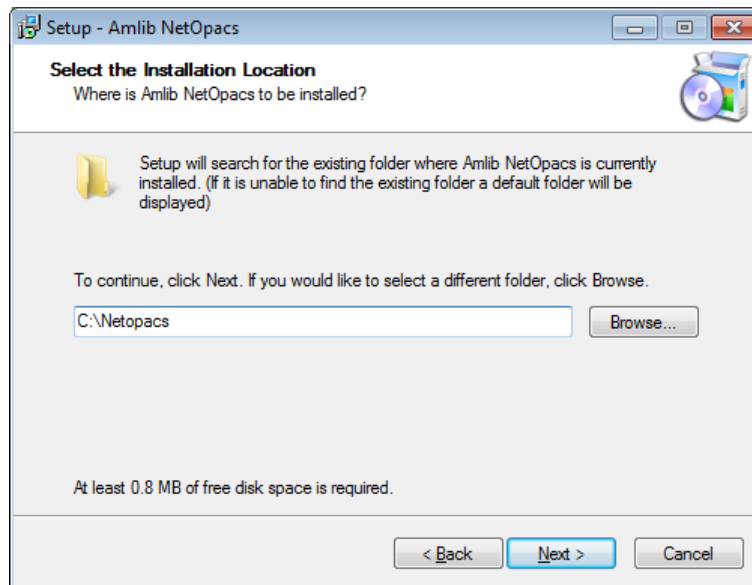
1. The *NetOpacs 5.3.3 Patch* installer is available on the OCLC Website, under Updates and Patches>NetOpacs:  
<https://www.oclc.org/support/services/amlib/downloads-software-updates/version5-3/updates-and-patches.en.html>  
(contact *Amlib* support if you require a login to this website)
2. Download the **NetOpacs533Patch.exe** and save it on your *Amlib* server
3. Double-click the **NetOpacs533Patch.exe** to launch the installation Wizard – the Setup – Amlib NetOpacs screen will open displaying the **Welcome** message:



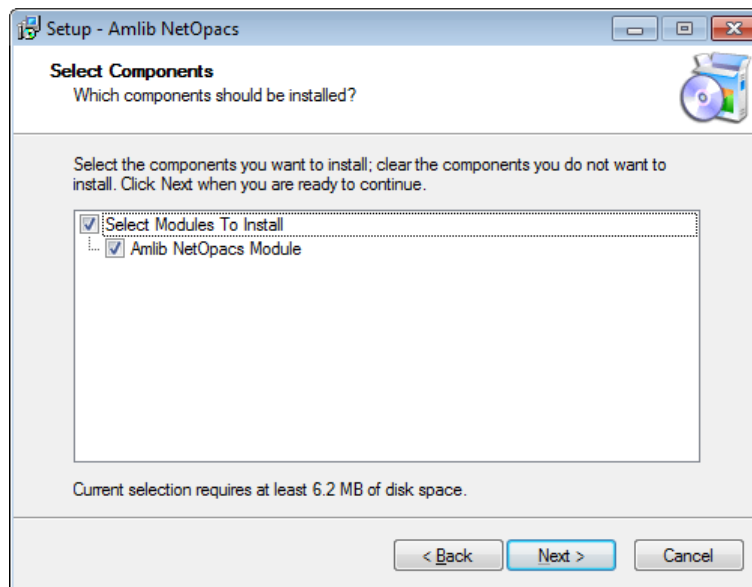
3. Click the **Next** button – the Installation Location window will be displayed
4. Setup will search for the existing folder where the *Amlib 5.3 NetOpacs* are currently installed (if it is unable to find the existing folder a default folder will display)



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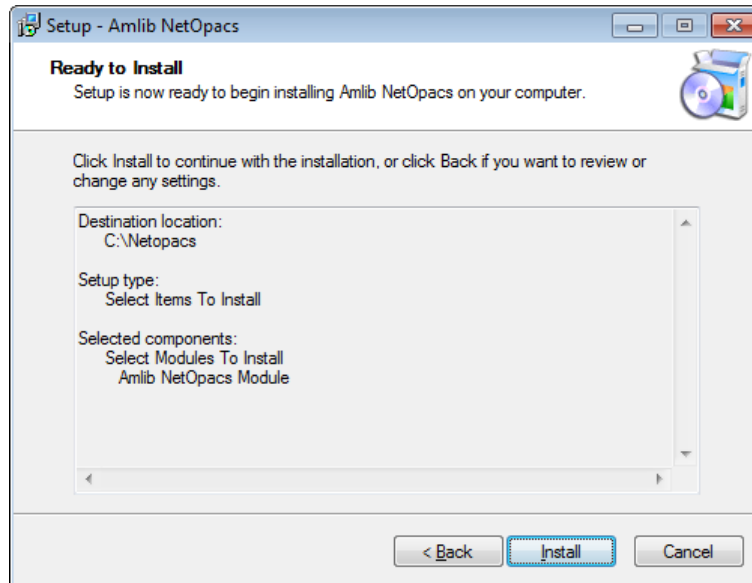
5. If the folder displayed IS NOT correct then click the **Browse** button to manually locate the location of the existing \NetOpacs folder
6. Click the **Next** button – the Select Components window will display:



7. Choose which components should be installed:
  - a. Select Modules To Install:
    - **Amlib NetOpacs Module**
8. Click the **Next** button – the Ready to Install window will display with a summary of the installation tasks to be performed:

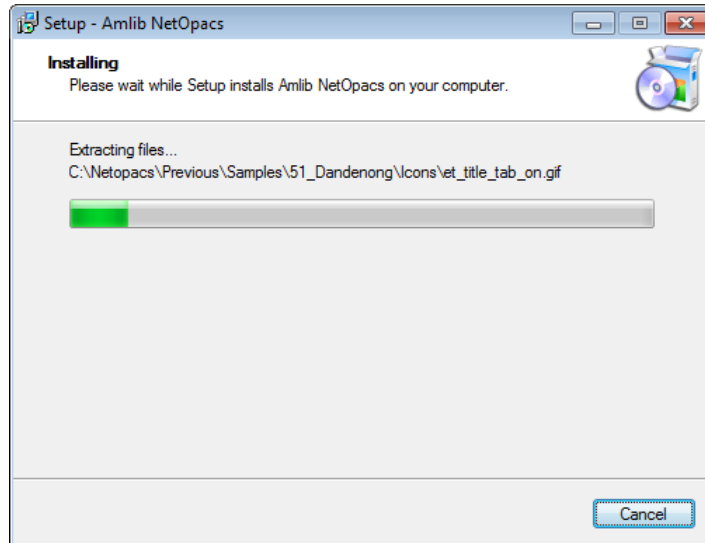
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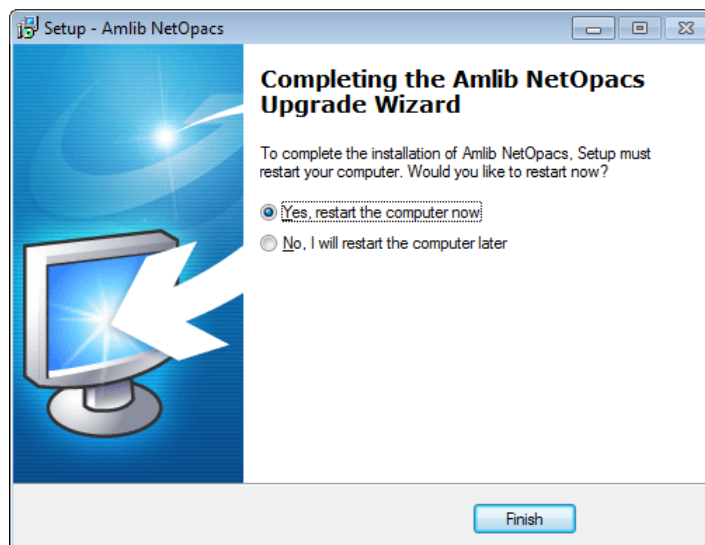


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9. Click the **Install** button – the Installing window will display:



10. Once the upgrade is complete, you will need to restart your computer/server – select from the following options:
- Yes**, restart the computer now
  - No**, I will restart the computer later
11. Select the **Yes** option and click the **Finish** button



12. The setup Wizard will close
13. Your computer will restart

Installation of the *Amlib 5.3.3 NetOpacs Patch* is now complete.

## Notes

For libraries who have configured their web server with multiple *NetOpacs* installation folders on the one server (for example: have *NetOpacs* installed in **c:\Netopacs** and **c:\Netopacs2**) will need to repeat the upgrade steps 3 – 13 for each additional *NetOpacs* folder, remembering to change the name of the Installation Location at step 4.